

EXHIBIT E: VENDOR QUESTIONNAIRE

Please answer all questions that apply, if an item does not apply please mark N/A.

Company Name: SERVICES AND SOLUTIONS CORP. (SESCO)
 Telephone Number: 787-772-6368; Fax Number: 787-772-6364
 E-mail Address: jaquino@sescopr.com; Web Site Address: www.sescopr.com
 Company Address:
 URB. BALDRICH, #560 CALLE PEDRO BIGAY,
 City: SAN JUAN; State: PR; Zip Code: 00918
 E-RATE SPIN: 5FK33 FCC REGISTRATION NO: 0021554274
 Primary Contact (Name, Title, Phone and Email):
JOSE J. AQUINO RENGIFO, GENERAL MANAGER, 787-772-6368, JAQUINO@SESCOPR.COM

Business Information

Years in Business: 15

Check the following as it applies to your Business:

Public Corporation Privately Held Corporation Limited Partnership Sole Proprietorship Limited Liability Company

Manufacturer Distributor Service Contractor

Are you a subsidiary of another Company: Yes No; If Yes, which one? _____

Please list all companies with whom you have partial or complete ownership: _____

Check the following Business Classifications that apply to your firm, if any:

Small Business Concern Minority owned business Woman owned business

Does your firm have EDI capabilities: Yes No

Other Operational Information

Number hourly employees: Direct 2; indirect 12

Number salary employees: Direct 7; indirect _____

What are your normal work days: M-F; Normal work hours: 8:30AM - 5:30PM

Does your firm have a Quality Assurance Program? Yes No.

VENDOR QUESTIONNAIRE (P.2)

Other Information

Are you currently doing business with the Puerto Rico Department of Education Yes No.?

If yes answer the following questions:

List the schools and divisions/departments and programs you are doing business with:

TOMAS MASO RIVERA SCHOOL - BPL PROJECT; (CONTINUE BELOW)

List the \$ amount of the business you have done with the Department in the last three (3) years:

\$ 3,750,000 _____

Do you have current contracts with the Department Yes No.?

If yes list the contract numbers:

(cont.) SCHOOL OF 21ST CENTURY - RAFAEL CORDERO SCHOOL; ANA ROQUE DE DUPREY SCHOOL, RAMON POWER Y GIRALT SCHOOL, HUMACAO, PR; CRISTOBAL DEL CAMPO, YABUCOA, PR

Save time, avoid problems. File electronically at <http://www.uscc.org/fund-administration/forms/>

FCC Form 498

Approval by OMB 3080-0824

Service Provider Identification Number and General Contact Information Form

Estimated Average Burden Hours Per Response: 1.5 hours

FCC Form 498 is used to collect contact and remittance information for service providers that receive support from the Federal universal service support mechanisms. For greater flexibility, this form allows service providers to use the same general contact information for all their contacts and the same remittance data collected for each of the four support mechanisms or multiple contact and remittance information. Please report any changes to this information on a revised FCC Form 498 to prevent any delays in notification and the timeliness of disbursements. Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001

Please read instructions, located at: <http://www.universalservice.org/forms>, before beginning this application.

Please check one box below

See Instruction Section III.A

- Original Application for SPIN
- Revision to existing FCC Form 498 on file with USAC
- Request for SPIN Merger/Consolidation
- Request for SPIN Deactivation

See Instruction Section III.A

Service Provider Identification Number (SPIN)
(To be inserted by USAC for first time applicants. Required for subsequent revisions.)

499 Filer ID

□ □ □ □ □ □ □ □

(Required if your company is required to file the FCC form 499)

Block 1: General Company Information [All Fields Required]

See Instruction Section III.B

- 1 SERVICES & SOLUTIONS CORP.
Company Name
- 2 SESCO
- Name Company is Doing Business As (DBA) or Formerly Known As (FKA)
3 URB. BALDRICH
- Street Address
4 #560 CALLE PEDRO BIGAY
- Address Line 2
5 SAN JUAN
- 6 PR State
- 7 00918 Zip Code + 4

Block 2: General Contact Information [All Fields Required]

See Instruction Section III.C

- 8 First: MIGUEL Middle Initial: A Last: AYALA Title: g ADMIN
- General Contact (Company Preparer Name)
- 10 (787) 772-6368 11 (787) 772-6364 Fax Number
- 12 URB. BALDRICH Ext.
- Street Address
13 #560 CALLE PEDRO BIGAY
- Address Line 2
14 SAN JUAN 15 PR State
- 16 00918 Zip Code + 4
- 17 mayala@sescopr.com E-mail Address

Block 3: Federal EIN and DUNS [All Fields Required]

See Instruction Section III.D

- 18 6 6 0 5 5 3 4 9 Enter Federal Employer Identification Number (Federal EIN or Tax ID Number)
- 19 Corporation Partnership Other (Check applicable corporate structure.)
- 20 0 6 2 8 1 2 2 0 6 Enter Duns and Bradstreet Number (DUNS)

This page is for High-Cost Support Mechanism participants only.

For more information about the High-Cost Support Mechanism, please refer to: [**http://www.usac.fhc/**](http://www.usac.fhc/)

Block 4: High-Cost Support Mechanism Financial Institution and Remittance Information [ALL Fields REQUIRED]

See Instruction Section III.E

Financial Institution information is required. Electronic payment of universal service support payments is mandated by the Debt Collection Improvement Act of 1996, Pub. Law 104-134, 110 Stat. 1321-358.

Check this box if this information is the same as the General Contact information (Block 2) and continue on to lines 31 to 34.

21 Remittance Company Name, if different from Company Name _____

22 First: _____ Middle Initial: _____ Last: _____ 23
 Remittance Contact Name - Statements will be sent to Remittance Contact's attention _____ Title _____

24 Remittance Contact Address _____

25 Address Line 2 _____

26 _____ 27 _____ 28 _____ Zip Code + 4 _____

29 (_____) _____ 30 (_____) _____
 Phone Number _____ Ext _____ Fax Number _____

Check this box if you are requesting mailed paper copy statements instead of electronic remittance statements (If you do not check this box, your remittance statements will be sent to your e-mail address)

31 Remittance Financial Institution for ACH or locked box transfer of funds (required) _____

32 33 _____
 Financial Institution Account Number for ACH (required) _____ ACH Financial Institution Transit Number - must be nine digits (required)

34 E-mail Address of Remittance Contact (Required if participating in the High-Cost Support Mechanism) _____

Block 5: Company Contact for High-Cost Support Mechanism

See Instruction Section III.F

Check this box if this information is the same as the General Contact information (Block 2) and continue on to Block 6.

35 First: _____ Middle Initial: _____ Last: _____ 36 _____
 Contact Name for High-Cost Support Mechanism _____ Title _____
 (Must be a company employee or designated representative)

37 Contact Address for High-Cost Support Mechanism _____

38 Address Line 2 _____

39 _____ 40 _____ 41 _____ Zip Code + 4 _____

42 (_____) _____ 43 (_____) _____
 Phone Number _____ Ext _____ Fax Number _____

44 E-mail Address of High-Cost Support Mechanism Contact _____

This is a Supplemental Page for Participants in the High-Cost and Low-Income Programs.

Block 8: High-Cost and Low Income Study Area/SPIN Association

This information will be used to associate the Study Area Codes (SAC) to this SPIN for the purposes of High-Cost and Low-Income Support. See Instruction Section III.I

Check this box if there is no change to the SAC data on File

Check this box if you are changing your Organization's SAC data currently on file with USAC.

Study Area Code (SAC)

20 empty rectangular boxes for entering Study Area Codes (SAC).

Study Area Type

20 columns of checkboxes for Study Area Type, with labels 'Incumbent' and 'Competitive' alternating down the rows.

This page is for Rural Health Care Support Mechanism participants only.

For more information about the Rural Health Care Support Mechanism, please refer to: <http://www.usac.org/rhcd>

Block 9: Rural Health Care Support Mechanism Financial Institution and Remittance Information [ALL Fields REQUIRED]

See Instruction Section III.J

Financial Institution Information is required. Electronic payment of universal service support payments is mandated by the Debt Collection Improvement Act of 1996, Pub. Law 104-134, 110 Stat. 1321-358.

Check this box if this information is the same as the General Contact information (Block 2) and continue on to lines 79-82.

89 Remittance Company Name, if different from Company Name _____

70 First: Middle Initial: Last: 71 Title
Remittance Contact Name- Statements will be sent to Remittance Contact's attention

72 Remittance Address _____

73 Address Line 2 _____

74 City 75 State 76 Zip Code + 4 _____

77 () 78 () Ext _____
Phone Number Fax Number

Check this box if you are requesting mailed paper copy statements instead of electronic remittance statements (if you do not check this box, your remittance statements will be sent to your e-mail address)

79 Remittance Financial Institution for ACH or locked box transfer of funds (required)
80 81 ACH Financial Institution transit Number - must be nine digits (required)
Financial Institution Account Number for ACH (required)

82 E-mail Address of Remittance Contact (Required if participating in the Rural Health Care Support Mechanism) _____

Block 10: Company Contact for Rural Health Care Support Mechanism

See Instruction Section III.K

Check this box if this information is the same as the General Contact information (Block 2) and continue on to Block 11.

83 First: Middle Initial: Last: 84 Title
Contact Name for Rural Health Care Mechanism -
(Must be a company employee or designated representative)

85 Contact Address for Rural Health Care Support Mechanism _____

86 Address Line 2 _____

87 City 88 State 89 Zip Code + 4 _____

90 () 91 () Ext _____
Phone Number Fax Number

92 E-mail Address of Rural Health Care Support Mechanism Contact _____

This page is for Schools and Libraries Support Mechanism participants only.

For more information about the Schools and Libraries Support Mechanism, please refer to:
<http://www.usac.org/sf/>

Block 11: Schools and Libraries Support Mechanism Financial Institution and Remittance Information [ALL Fields REQUIRED]

See Instruction Section III.L

Financial Institution information is required. Electronic payment of universal service support payments is mandated by the Debt Collection Improvement Act of 1996, Pub. Law 104-134, 110 Stat. 1321-358.

Check this box if this information is the same as the General Contact information (Block 2) and continue on to lines 103-106.
93 SERVICES & SOLUTIONS CORP.
 Remittance Company Name, if different from Company Name

94 First: MIGUEL Middle Initial: A Last: AYALA **95** ADMIN
 Remittance Contact Name- Statements will be sent to Remittance Contact's attention Title

96 URB. BALDRICH
 Remittance Address

97 #560 CALLE PEDRO BIGAY

Address Line 2
98 SAN JUAN

City 99 PR 100 00918 Zip Code + 4
 State

101 (787) 772-6368 102 (787) 772-6364
 Phone Number Ext Fax Number

Check this box if you are requesting mailed paper copy statements instead of electronic remittance statements (if you do not check this box, your remittance statements will be sent to your e-mail address)

103 BANCO POPULAR OF PUERTO RICO

Remittance Financial Institution for ACH or locked box transfer of funds (required)

104 2 2 6 3 6 2 7 9 9 1 1 1 1 1 1 1 1 1 1 1
 Financial Institution Account Number for ACH (required)

105 0 2 1 5 0 2 0 1 1
 ACH Financial Institution Transit Number - must be nine digits (required)

106 mayala@sescopr.com
 E-mail Address of Remittance Contact (Required if participating in the Schools and Libraries Support Mechanism)

Block 12: Company Contact for Schools and Libraries Support Mechanism

See Instruction Section III.LM

Check this box if this information is the same as the General Contact information (Block 2) and continue on to Block 13.

107 First: MIGUEL Middle Initial: A Last: AYALA **108** ADMIN
 Contact Name for Schools and Libraries Mechanism Title
(Must be a company employee or designated representative)

109 URB. BALDRICH

Contact Address for Schools and Libraries Support Mechanism

110 #560 CALLE PEDRO BIGAY

Address Line 2

111 SAN JUAN **112** PR **113** 00918
 City State Zip Code + 4

114 (787) 772-6368 **115** (787) 772-6364
 Phone Number Ext Fax Number

116 mayala@sescopr.com
 E-mail Address of Schools and Libraries Support Mechanism Contact

Block 13: Offsetting Disbursement Payments Against Federal Universal Service Contribution Obligations

The following information pertains only to telecommunications companies participating in the Schools and Libraries and Rural Health Care Support mechanisms. In accordance with FCC rule section 54.515 regarding Schools and Libraries Support mechanism payments, a telecommunications company may choose to offset its Schools and Libraries Support Mechanism payment against its Federal universal service contribution. In accordance with FCC rule section 54.611 regarding Rural Health Care Support Mechanism payments, a telecommunications company **MUST** offset its Rural Health Care Support Mechanism payment against its Federal universal service contribution. A telecommunications company must have an FCC Form 499 Filer ID number in order to offset its Schools and Libraries or Rural Health Care Support Mechanism payments against its Federal universal service contribution. In order to obtain an FCC Form 499 Filer ID number, visit www.universalservice.org/forms and select FCC Form 499. You do not need an FCC Form 499 Filer ID in order to be issued a SPIN.

See *Instruction Section III.N*

117 Yes, I want my Schools and Libraries Support Mechanism disbursement payments to be offset against be offset against my Federal universal service contribution obligations. This box must be checked in order to receive offsets.
The default is "No."

Block 14: Principal Communications Types [REQUIRED Field]

See *Instruction Section III.O*

Select up to 5 boxes that best describe the reporting entity. Enter numbers starting with "1" to show the order of importance - see instructions.


<input type="checkbox"/>	CAP/ILEC	<input type="checkbox"/>	Prepaid Card
<input type="checkbox"/>	Cellular/PCS/SMR	<input type="checkbox"/>	Private Service Provider
<input type="checkbox"/>	Coaxial Cable	<input type="checkbox"/>	Satellite Service Provider
<input type="checkbox"/>	Incumbent LEC	<input type="checkbox"/>	Shared-Tenant Service Provider/Building LEC
<input type="checkbox"/>	Interexchange Carrier (IXC)	<input type="checkbox"/>	SMR (Dispatch)
<input type="checkbox"/>	Interconnected VOIP Provider	<input type="checkbox"/>	Toll Reseller
<input type="checkbox"/>	Local Reseller	<input type="checkbox"/>	Wireless Data Provider
<input type="checkbox"/>	Operator Service Provider	<input checked="" type="checkbox"/>	1 Non Traditional Provider (NTP)
<input type="checkbox"/>	Paging and Messaging	<input type="checkbox"/>	Internet Service Provider
<input type="checkbox"/>	Payphone Service Provider		

Block 15: Authorized Contact Signature [All Fields REQUIRED]

See *Instruction Section III.P*

I certify that I am an officer of the above-named service provider, that I am authorized to submit this FCC Form 498 on behalf of the above named service provider, and that to the best of my knowledge, the data set forth in this form is true, accurate, and complete.

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, as amended, 47 U.S.C. Secs.502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

Company Officer Information		<input type="checkbox"/> Check this box if this information is the same as the General Contact information (Block 2)	
		3/6/2012	Date
Signature of the Company Officer			
First: JOSE	Middle Initial: J	Last: AQUINO	
Printed Name			
G.M.	E-mail address: jaquino@sascapr.com		
Title			

You do not need to submit this page.

Notice: The Federal Communications Commission (the Commission) has designated the Universal Service Administrative Company (USAC) as administrator of Federal universal service. One of the functions of USAC is to provide a mechanism for the billing, collection, and disbursement of funds for the various Federal universal service support mechanisms in an effort to implement these requirements and obligations. The Commission has adopted this collection of information. Pursuant to the Commission rules, 47 C.F.R. §§ 54.301, 54.303, 54.307, 54.309, 54.311, 54.407, 54.413, 54.515, 54.811, 54.702, 54.802, and 54.902, USAC must obtain information relating to service provider name and address, telephone number, Federal employee identification number, contact names and telephone numbers, and billing and collection information. Each service provider receiving Federal universal service support from the High Cost, Low Income, Rural Health Care, or Schools and Libraries Support Mechanisms, should complete the FCC Form 498. USAC will use this information in administering the billing, collections, and disbursement operations of the Federal universal service programs.

Reminder: You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3080-0824.

The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide for the Federal universal service billing, collections, and disbursement purposes. If we believe there may be a violation or a potential violation of a state or Federal statute, or of a Commission regulation, rule, or order, your form may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order. In certain cases, the information in your application may be disclosed to the Department of Justice, a court, or adjudicative body when (a) the Commission, or (b) any employee of the Commission, or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies, and/or your employer to offset your salary, IRS tax refund, or other payments to collect that debt. The Commission may also provide the information to these agencies through the matching of computer records where authorized.

If you do not provide the information we request on the form, the Commission may delay processing of your application, or may return your application without action.

This Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. 3501 et seq. We have estimated that each response to this collection of information:

will take, on average, 1.5 hours; Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, and actually complete and review the form for response. If you have any comments on this estimate, or how we can improve the collections and reduce the burden it causes you, please write to the Federal Communications Commission, AWD-PERM, Washington D.C. 20554, Paperwork Reduction Project (3080-0824). We will also accept your comments via internet if you send them to PRA@fcc.gov. Please DO NOT SEND COMPLETED DATA COLLECTION FORMS TO THIS ADDRESS.

Mail this signed form to:

USAC Customer Operations, Billing and Disbursements
2000 L Street, N.W., Suite 200
Atn: FCC Form 498
Washington, DC 20036

Questions?

See the Form 498 instructions found at www.usac.org/forms

Use this form for:

- New application for a Service Provider Identification Number
- Revision to existing Service Provider data currently on file with USAC
- Merger or Consolidation of Existing Service Provider Identification Number (Additional documentation is required, please see page 2 of the instructions)
- Deactivation of a Service Provider Identification Number (Please see page 2 of the instructions)



New Service Provider - Confirmation Message

**Your form has been successfully submitted. Your confirmation number is 12566025997019.
A printed copy of this form must be signed by your company officer listed on the form and mailed to:**

**Billing Collection and Disbursement
2000 L St NW, Suite 200
Washington DC 20036**

[Click here to view the form](#)



Red Light Display System

[FCC](#) | [Fees](#) | Red Light Display System

Logged in as: Services & Solutions Corp. (FRN: 0021554274) [[Log Out](#)]

[Print](#) | [Help](#)

3/7/2012 9:27 PM

Current Status of FRN 0021554274

STATUS: **Green**

You have no delinquent bills which would restrict you from doing business with the FCC.

The Red Light Display System checks all FRNs associated with the same Taxpayer Identification Number (TIN). A green light means that there are no outstanding delinquent non-tax debts owed to the Commission by any FRN associated with the requestor's TIN. The Red Light Display System was last updated on 03/07/2012 at 8:03 AM; it is updated twice each business day at about 9 a.m. and 7 p.m., ET.

Customer Service

[Red Light Help](#)

[FCC Debt Collection](#)

[FCC Fees](#)

[Web Policies](#) / [Privacy Policy](#)

Red Light Display System Help Line: (877) 480-3201, option 4, 4; TTY (202) 414-1255 (Mon.-Fri. 8 a.m.-6:00 p.m. ET)

Red Light Display System has a dedicated staff of customer service representatives standing by to answer your questions or concerns. You can email us at ar inquiries@fcc.gov or fax us at (202) 418-7869.

FRN Registration

 [Return to FCC Registration Home](#)

Thank you for registering with the FCC. As of today, **Mar 5 2012 4:12PM**, you have been assigned the following FCC Registration Number (FRN): **0021554274**. Please print this page for your records.

Domestic Business Registration			
Business Type:	Private Sector	Subtype:	Corporation
Business Name:	Services & Solutions Corp.		
EIN:	660555349		
Contact Information			
Organization:		Position:	Director
Salutation:	Mr	First Name:	Frankie
Middle Initial:	A	Last Name:	Habibe
Suffix:			
Address Line 1:	Calle Pedro Bigay #560	Address Line 2:	Baldrich
City:	San Juan	State:	PUERTO RICO
Zip Code:	00918	Phone:	787 772 6368
Fax:	787 772 6364	Email:	frankie@sescopr.com
Personal Security Question			
PSQ:	Mother's maiden name		

Manage Registrations

Welcome Services And Solutions Corp.

CCR registrations linked to your account

DUNS	CAGE	Company Name	Status	View	Action	Manage Users
062812206	5FK33	SERVICES & SOLUTIONS, CORP.	Active in CCR; Registration valid until 02/15/2013.	View	Update/Renew	Users



[Home](#) | [Search](#) | [FAQs](#) | [Help](#) | [Security Notice](#)

ORCA uses the CCR data in the table below and answers you provide in the ORCA questionnaire to create your ORCA record. If the information below is incorrect, please log into CCR at www.ccr.gov to update the CCR information before proceeding to update your ORCA record. If the information on this page is correct, click **"Update your partially saved ORCA record"**, to submit the record that you saved on **3/5/2012 4:34:13 PM**.

By submitting the reps and certs in ORCA, you are attesting to the accuracy of the information and may be subject to penalties for misrepresentation.

Update your partially saved ORCA record

Legal Business Name:	SERVICES & SOLUTIONS, CORP. (Doing Business As:SESCO)
Physical Address:	PEDRO A BIGAY 560
City:	SAN JUAN
State:	PR
Foreign Province:	
Postal Code:	009184032
Country:	USA
CCR Status:	Active Until: 2/15/2013
NAICS Codes:	<p>NAICS DESCRIPTION</p> <p>238210 Electrical Contractors and Other Wiring Installation Contractors</p> <p>423430 Computer and Computer Peripheral Equipment and Software Merchant Wholesalers</p> <p>423610 Electrical Apparatus and Equipment, Wiring Supplies, and Related Equipment Merchant Wholesalers</p> <p>423690 Other Electronic Parts and Equipment Merchant Wholesalers</p> <p>423710 Hardware Merchant Wholesalers</p> <p>517110 Wired Telecommunications Carriers</p> <p>517911 Telecommunications Resellers</p> <p>517919 All Other Telecommunications</p> <p>541512 Computer Systems Design Services</p> <p>541519 Other Computer Related Services</p> <p>541618 Other Management Consulting Services</p> <p>811212 Computer and Office Machine Repair and Maintenance</p> <p>811213 Communication Equipment Repair and Maintenance</p>
FSC Codes:	FSC DESCRIPTION
Type of Organization:	Corporate Entity (Tax Exempt)
Federal Government Agency:	No

TIN on file:	Yes
Veteran-Owned Business concern:	No
Service-Disabled Veteran-Owned Business concern:	No
Women-Owned Business concern:	No
Women-Owned Small Business Program:	No
Economically Disadvantaged Women-Owned Small Business:	No
Joint Venture Women-Owned Small Business:	No
Joint Venture Economically Disadvantaged Women-Owned Small Business:	No
Number of Employees:	8
Average Annual Gross Revenues:	\$2,000,000
Minority-owned Ethnicity:	Hispanic American
Historically black college or university:	No
Minority institution:	No
SBA certified small disadvantaged business concern:	No
SBA certified HUBZone small business concern:	No

The ORCA website is best viewed using Internet Explorer 6.0 or higher or Netscape 7.x or higher

NOTE: Session will terminate after 20 minutes of inactivity.

[Click Here](#) for feedback or comments form.



Ciudad de Panamá, 8 de marzo de 2012

Señores
Departamento de Educación
Request for Proposal for E-Rate FY-2012 Internal Connections
Licitación No.: SF (OC) 2011-017
Puerto Rico

GARANTIA DEL FABRICANTE

Por medio de la presente Dell World Trade L.P., en su nombre y en nombre de las subsidiarias directas e indirectas de Dell Inc. Fabricantes oficiales de los equipos de computación y periféricos marca Dell, con oficinas principales en One Dell Way, Round Rock, Texas, Estados Unidos de América, declaramos que **Services & Solution Corp.**, con domicilio en Puerto Rico, posee nuestra autorización para ofertar toda la línea de Hardware Dell como **"Representante Autorizado no exclusivo bajo la figura de Dell Preferred Partner"** por lo anterior **Services & Solution Corp.** posee nuestro apoyo en esta ocasión para ofertar nuestros productos y servicios para **Departamento de Educación**.

Services & Solution Corp., cuenta con nuestro respaldo para proveerles equipos de cómputo con las últimas tecnologías, disponibilidad de repuestos, alta calidad y máximo rendimiento. Los equipos **PowerEdge T110, PowerConnect 5548P y PowerConnect 6248P** cuentan con garantía de fábrica por tres (3) años. Todos nuestros equipos, de cómputo son de última tecnología, no incluyen partes reconstruidas ni usadas y son productos actuales, no discontinuados. Dell ratifica su compromiso de disponibilidad de repuestos por un periodo de 5 Años.

Además de ISO 9001 y 14001, nuestros productos cumplen con los requisitos regulatorios y de seguridad internacional y certificaciones FCC (USA), ICES (CANADA), CE, UL, CSA, TUV, NEMKO, VCCI (Japón), RRL y JEON (Korea), SABS, FIMKO, EZU, GOST, NOM, PCBC, Energy Star, DM1 2.0, Wired for Management (WFM), SM BIOS, HCL.

Atentamente,

A handwritten signature in black ink, appearing to read "Rocio Hernandez Gajano".

Rocío Hernández Gajano
Regional Director Puerto Rico & Caribbean
General Manager Puerto Rico Site
Dell | Multi Country Latin America





Tripp Lite Manufacturing Headquarters
1111 W. 35th Street, Chicago, IL 60609
Tel: 773-869-1111
Faxback Service: 312-755-5420
www.tripp-lite.com



March 8, 2012

Bid Committee
Puerto Rico Department of Education
RFP# SF(OC) 2011-017

Dear Bid Committee:

Tripp-Lite Corporation (Puerto Rico) certifies that Services and Solutions Corp., located in San Juan, Puerto Rico is authorized Tripp- Lite Reseller and Technical Support (including the install, configure and repair the proposal equipment), since January 1, 2001.

Tripp-Lite will support SESCO and the Department of Education through our sales and technical support resources available exclusively for Tripp-Lite resellers and its customers. All Tripp-Lite equipment has a (3) three years warranty.

Should Services and Solutions Corp. cease to do business in Puerto Rico, warranty coverage purchase with Tripp-Lite equipment will remain in effect.

Please contact us if you require any further information.

Regards,

Oscar Montes,
Gerente de Territorio
Puerto Rico

Phone : (787) 308-3948 * EFax: (305) 397-1251 * E-mail:
oscar_montes@tripp-lite.com



March 8, 2012

RE: E Rate Bid Project

To whom it may concern:

The purpose of this letter is to confirm that SIEMON will be offering a 20 years warranty for the **E Rate Project of the Department of Education**. This warranty includes parts, labor and application assurance as well.

SIEMON has Certification Programs for installers such as **SESCO Technology Solutions** in order to fully comply with our warranty requirement claims.

SESCO Technology Solutions is a Siemon certified Installer; they can offer to the **Department of Education** our full 20 years Siemon Warranty.

The Siemon Company Warranty is based on tests results performed on every Channel tested with a qualify field tester. For Siemon, it is very important that test comes with PASS result from the qualify tester after installation is complete; that assures us that ALL installed drops pass the test parameters measured on every Channel tested.

If you have any questions regarding this matter, please don't hesitate to contact me at your convenience.

Regards,

A handwritten signature in black ink, appearing to read "Ramon Arce, Jr.", written over a horizontal line.

Ramón Arce, Jr.
Regional Sales Director
The Siemon Company
Tel. 787-461-4244
Fax 787-278-8195
Email: ramon_arce@siemon.com
www.siemon.com

Services and Solutions Corp. (SESCO)

Resolution of The Board of Directors

Resolved, that José Aquino Rengifo, General Manager of Services and Solutions Corp., is hereby authorized to sign and execute contracts, loan agreements and grant liens.

I, Miguel A. Ayala Ayala, do hereby certify that I have been duly elected and that I am the qualified Sub-Secretary and the keeper of the records and the corporate seal of Services and Solutions Corp., a corporation organized and existing under the laws of Puerto Rico, and that the above is true and correct copy of a resolution duly adopted at the meeting of the Board of Directors thereof, convened and held in accordance with the laws and bylaws of said Corporation of 1st day of March, 2012 and that such is now in full force and effect.

In witness hereof, I affix my name as Sub-Secretary and have, the operate seal of said corporation to be hereunto affixed, this 8th day of March, 2012.



MIGUEL A. AYALA AYALA

Affidavit Num. 11505-

SWORN by Miguel A. Ayala Ayala, personally known to me or proved to me on the basis of personally, in San Juan, Puerto Rico, on March 8, 2012.



NOTARY PUBLIC & SEAL



DECLARACION JURADA

Yo, Miguel A. Ayala, casado, mayor de edad y vecino de Carolina, con número de seguro social 598-09-2587, comparezco como Administrador de Services and Solutions Corp. (SESCO) bajo el más solemne Juramento,

DECLARO:

1. Que mi nombre y mis circunstancias personales son las arriba expuestas.
2. Que ni el suscribiente, ni la corporación que represento, ni ninguno de los oficiales principales de la misma ha sido convicto o se ha declarado culpable de aquellos delitos constitutivos de fraude, malversación o apropiación ilegal de fondos públicos enumerados en el Artículo 3 de la Ley 458 de 29 de diciembre de 2000, según enmendada, ley que prohíbe adjudicar subastas o contratos gubernamentales a convictos por fraude, malversación o apropiación ilegal de fondos públicos.
3. Que ni el suscribiente, ni la corporación que represento nunca ha tenido que responder por incumplimiento de contratos.
4. Que ni el suscribiente, ni la corporación que represento, ni ninguno de los oficiales principales, empleados o subcontratistas ha participado en la preparación de las especificaciones de la subasta para la cual se presenta esta declaración jurada.
5. Que además me comprometo a cumplir con las disposiciones de la Ley 84 de junio de 2002, mediante a cual se establece el Código de Ética para contratistas, del Estado Libre Asociado de Puerto Rico, según enmendada.
6. Que hago la presente declaración jurada para el Departamento de Educación de Puerto Rico tenga conocimiento de lo aquí declarado y para cualquier otro propósito administrativo y/o legal y para cumplir con la aplicación de la Ley 14 del 8 de enero de 2004.

Y PARA QUE ASÍ CONSTE, juro y firmo la presente declaración en San Juan, Puerto Rico, a los 7 días del mes de marzo de 2012.



 MIGUEL A. AYALA AYALA

Affidávit Num. 11495-

Jurado y suscrito ante mi por Miguel A. Ayala Ayala, de las circunstancias personales indicadas, y a quien doy fe de conocer mediante licencia de conducir 1645529, en San Juan, Puerto Rico, a los 7 días del mes de marzo de 2012.



 NOTARIO PÚBLICO



7.4.3 Qualifications of Key Personnel

Project Role	Name	Years of Experience	Certifications & Training Courses
E-Rate Resource	Maribel Cedeño	14	BSEE, MIS, MEE
Project Manager I	José Aquino	16	CCNA, CCDA, Wireless LAN Specialist, CCNA VOICE, IPVS, MCP, Network + Certified, Ortronics Certified, Commscope Fiber Optic
Project Manager II	Jorge Morales	5	NCTS, NCSS, NCDS, CCNA, CCDA, CS-CUSS, CS-CFEFS, CS-CDCASSS, CS-CAWLANFS, IPVS, IPICS
Material Management	David Habibe	20	BBA
Vendor Hardware Compliance	Frankie Habibe	24	BBA
Material Coordinator	Miguel Ayala	12	BSME, E.I.T.
Project Facilitator	Veira Serrano	2	
Project System Engineer Leader	Richard Hartberger	24	NCTS, NCSS, NCDS, NCDE, Network +, CCNA, CCDA, ACA, CCVP, CCNP
Project System Engineer Support	Franklin López	20	CCNA, CCVP, CIPCC, CAWLFE, CIPTOS

Juan Gonzalez	4	CCDA, CS-CFEDS, CDCASDS, Siemon Certified Cabling Installer	Field Group Team Leader
Joseph Kulian	7	Siemon Certified Cabling Installer	Field Group Team Leader
Omar Castellanos	6	MCSE, Network +	Field Team Member
Luis Bruno	3	MCSE, Network +	Field Team Member
Ivan Pizarro	3	CCDA	Field Team Member
Eliezer Cordero	20	Certified Cabling Installer	Field Team Member
Juan Rodriguez	5	Certified Cabling Installer	Field Team Member
Axel Ramos	10	Certified Cabling Installer	Field Team Member
Xavier Pizarro	5	Certified Cabling Installer	Field Team Member
Angel Calderon	15	Certified Cabling Installer	Field Team Member
Jorge Vega	8	Certified Cabling Installer	Field Team Member

Pedro Ortiz	10	Certified Cabling Installer	Field Team Member
Angel Sanchez	22	Certified Cabling Installer	Field Team Member

BACKGROUND

Over 13 years of experience as project manager in information technology projects with demonstrated experience in Project Management, Infrastructure Telecommunication & Networking Design and Applications Development. Internet, Intranets and Electronic Commerce; Data Communications; Fiber Optics System Design; Computer Networks; Micro-Computer Interfacing; Microwave & Satellites Communications; RF Design, Process, Control & Instrumentation; Modern Controls and Power Plants.

AREAS OF EXPERTISE

- ✓ Project Management
- Management Information System
- Information Technology
- ✓ Telecommunications

PROFESSIONAL EXPERIENCE**SENIOR ADVISOR, Puerto Rico****E-Rate Funds Program, Department of Education of Puerto Rico**

2009-2010

1. Managed the reestablishment of E-Rate Fund for the Department for Education rescuing \$20M in 11 months period.
2. Reestablished the communication lines between the Department of Education and the School and Library Division of the Universal Services Fund (administrators of e-rate funds).
3. Supervised suppliers of telecommunications and Internet services.
4. Provided training to school directors.
5. Advised Secretary of Education and Information Technology Department on special projects.
6. Met with suppliers and technology agencies to discuss proposals and agreements.
7. Managed all administrative aspects of e-rate funds program.

PROJECT ENGINEER, Miami, Florida**Hydraulic Computer Modeling, CES Consultants, Inc & Earth Tech**

2008-2009

1. Designed and developed Database *Wastewater Hydraulic Computer Model Graphing Tool (SCADA VS Model)* to receive data from MDWASD SCADA System and from Wastewater Hydraulic Model for Pressure, Run Times and Levels for all pump stations (over 1000).
2. Prepared templates for real data from SCADA and Model for each case: Pressure, Run Times and Levels to input information adequacy in the graphing tool.
3. Created switchboard to manage different interfaces by menu for the use of the graphing tool is very user friendly for the client.
4. Prepared and performed presentations.

PROJECT ENGINEER, Miami, Florida**Miami-Dade County Wastewater Master Plan, CES Consultants, Inc.**

2007- 2008

1. Provided engineering services to develop Remedial Action Plans for approximately 350 Pump Stations.
2. Designed and developed Database (covers all phase of the project assessment, evaluation, analysis and final recommendation) to manage all information of the project including developing different internal and external reports, tables, graphs, and files that share the same information that needs to be linked to facilitate the QA/QC process for the Remedial Action Plan and for Project Deliverable.
3. Prepared and assigned scheduling for project progress.

BUSINESS VIP/PARTNER**JPSA Representaciones SA****Distrito Nacional, República Dominicana**

2004-2007

1. Supervised the operations of sales, marketing, trade relation and negotiation with the international lines, purchases, training, development of sales network, catalogue launching, imports and creation of point of sale.
2. Advised and supported Technology and Customer Service department and representatives of lines of world-wide prestige like SOCAP (Italy), QVISION (USA), ARBELL (Argentina), CHARMELE (USA).

2002-2004

**PROJECT MANAGER, Dominican Republic
Feasibility Study CDE Optical Fiber, Corporación Dominicana de Empresas Eléctricas Estatales**

1. Managed project working with Kema Consulting and INDOTEL (Dominican Telecommunications Regulatory Agency) where the technical, regulatory, economic and business aspects were evaluated, among others, for the implementation of an optical fiber network using the network of high tension of the system of transmission of energy of Dominican Republic.
2. Performed studies of broadband demand, situation of the power sector and telecommunications, technical design, planning, budgets, financial definition of organizations structures, analysis, bid documents in the first stage and then the development, implementation, training, invoicing, inspection, pursuit, audits and closing of projects.

1999-2002

**PROJECT MANAGER, Puerto Rico
E-Rate Funds Program, Department of Education—**

1. Managed the three phase implementation of this project including supervision of all construction activities, project administration, quality assurance, project cost control, invoices, scheduling and follow up. (Project covered installation of ATM network with structured wiring and wireless, 1540 -T1's, equipment CPE, voice channels-, 6,000 servers and Internet and electronic mails services in the 1540 schools).
2. Prepared reports and performed project coordination for weekly project meetings with contractors.
3. In charge of operation Technology Information System Office to provide services and support in to 1,540 schools; 613,000 students; 43,000 administrative teachers and 25,000 employees.
4. Carried out management of special projects in the education and administrative areas.
5. Supervised employees, (engineers, network administrators, and programmers, managers of project, analysis, database administrators, web page administrators and personnel in administrative areas).

1998-1999

**PROJECT MANAGER, Puerto Rico
Federal Highway Administration of U.S Hurricane Hortense Improvements Projects, Transportation and Public Works Department of Puerto Rico—**

1. Responsible for construction projects, including budget distribution, inspection, follow up of Hurricane Hortense Federal Highway Administration of U.S. projects and closing. These projects cover construction of roadway improvement, drainage, roadway resurfacing and reconstruction, gavions retention walls.
2. Prepared reports and perform project coordination and supervision of different divisions in the island including inspectors, engineers and construction supervisors.

EDUCATION

ME, Electrical Engineering, Major in Electronics & Communications University of Puerto Rico (RUM) and University Action Pro Education & Culture (UNAPEC), Dominican Republic, 2005

MIS, Post Graduate in Information System Management, Catholic University of Santo Domingo (UCSD) Dominican Republic, 2004

BS, Electrical Engineering, Polytechnic University of Puerto Rico (PUPR), Puerto Rico, 1997

TECHNICAL SKILLS

Proficient with software C language, Design Center for Windows, Pspice, MathCad, MathLab, Program CC, VisSim, Mentor Graphics, DOS, UNIX, Windows (95/98/NT/2000/XP), MS (Exchange, SQL, SMS, Proxy), Corel Suite (Word Perfect, Presentations), Lotus SmartSuite (1-2-3, Freelance Graphics), Microsoft Office Suite/2003-2007 (Power Point, Word, Project, Excel, Access, Outlook, Publisher), Assembly, Visio, Minitab, AutoCad and programming of PLC.

TRAININGS

Windows 2000, Servers, Novell, "Visual Basic"(Basic), Biomedical Technologic & Electronic, Surface Mount Technology, Quality Total, Environmental Laws Applications, Distribution of Solid Waste & Sustainable Economic Development in Puerto Rico, II Conference of the America "Electronic Commerce, Legal Framework–Progress and Development", Implementation Optical Fiber Network in Transmission System of Puerto Rico.



Cisco Career Certifications Jose Aquino

HAS SUCCESSFULLY COMPLETED THE CISCO CAREER CERTIFICATION REQUIREMENTS AND IS RECOGNIZED AS A

Cisco Certified Design Associate



VALID THROUGH January 29, 2013
CISCO ID No. CSCO10092327

John J. Chambers
John Chambers
Chairman and CEO
Cisco Systems, Inc.

Validate this certificate's authenticity at
www.cisco.com/go/verifycertificate
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Cisco Career Certifications

Jose Aquino

HAS SUCCESSFULLY COMPLETED THE CISCO CAREER CERTIFICATION REQUIREMENTS AND IS RECOGNIZED AS A

Cisco Certified Network Associate Voice



VALID THROUGH January 29, 2013
CISCO ID No. CSC010092327

John J. Chambers

John Chambers
Chairman and CEO
Cisco Systems, Inc.

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Cisco
Certificate Of Completion

Has been presented to

Jose Aquino

On successful completion of the authorized Cisco training course:

IP Video Surveillance

Date:

June 4, 2009

Instructor:

Corey Furlow

Learning Partner: Fast Lane - Latin America



CISCO SYSTEMS
CERTIFICATE OF COMPLETION

HAS BEEN PRESENTED TO

JOSE AQUINO

FOR COMPLETION OF THE

Cisco Works 2000 Bootcamp

Dec 09 - Dec 13, 2002

DATE



INSTRUCTOR

Chuck Jones

VP, SYSTEMS ENGINEERING AND TECHNICAL OPERATIONS

[Handwritten Signature]

DATE

May 26, 2001

*Wireless LAN Exam
For SE's and FE's*

FOR SUCCESSFULLY COMPLETING

Jose Aquino

HAS BEEN PRESENTED TO

CERTIFICATE OF COMPLETION



A CompTIA Certification Program



This certification is awarded to

Jose Aquino

in recognition of the successful completion of the

Network+™ Certification Examination

June 14, 2000
Validation Date

COMP10305846
CompTIA ID No.

ee2dtt3561
Verification No.



JOHN VENATOR, President/CEO